

# Privacy Policy for The Flint Belfast

Thank you for visiting The Flint Belfast website (<https://theflintbelfast.com/>). At The Flint Belfast, we are committed to protecting your privacy and safeguarding your personal information. This Privacy Policy outlines how we collect, use, disclose, and protect the information you provide when using our website or engaging with our services. Please read this Privacy Policy carefully to understand our practices regarding your personal data.

## 1. Information We Collect

1.1 Personal Information: When you visit our website or make a reservation, we may collect personal information such as your name, email address, postal address, phone number, and payment details. We collect this information to process your reservation, communicate with you, and provide the requested services.

1.2 Usage Information: We may collect non-personal information about how you interact with our website, including your IP address, browser type, device information, operating system, pages visited, and the dates and times of your visits. This information is collected to analyze trends, administer the website, track user movements, and gather demographic information for internal purposes.

## 2. Use of Information

2.1 Provision of Services: We use the personal information you provide to process your reservations, facilitate your stay, and respond to your inquiries. This may include sharing your information with third-party service providers, such as payment processors or booking platforms, for the purpose of fulfilling your requests.

2.2 Communication: We may use your contact information to send you updates, promotional materials, and other relevant information about our services, unless you have opted out of receiving such communications. You can unsubscribe from these communications at any time.

2.3 Analytics and Improvement: We may use the non-personal information collected for analytical purposes, such as analyzing website usage patterns, improving our website and services, and enhancing the user experience.

2.4 Legal Compliance and Protection: We may disclose personal information when required by law or in good faith belief that such action is necessary to comply with legal obligations, protect our rights, prevent fraud, or investigate and resolve disputes.

## 3. Cookies and Tracking Technologies

We may use cookies, web beacons, and similar tracking technologies to collect information about your interactions with our website. These technologies help us analyze website traffic,

remember user preferences, and deliver personalized content. You can manage your cookie preferences through your browser settings, but please note that disabling cookies may affect your website experience.

#### **4. Third-Party Links**

Our website may contain links to third-party websites or services that are not operated or controlled by us. This Privacy Policy applies only to our website, and we are not responsible for the privacy practices of third-party websites. We encourage you to review the privacy policies of any third-party websites you visit.

#### **5. Data Security**

We employ reasonable security measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, please note that no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

#### **6. Data Retention**

We will retain your personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law.

#### **7. Children's Privacy**

Our website and services are not directed to individuals under the age of 16. We do not knowingly collect personal information from children. If you are a parent or guardian and believe that your child has provided us with personal information, please contact us, and we will take steps to delete such information.

#### **8. Your Rights**

You have the right to access, update, correct, or delete your personal information in our possession. If you would like to exercise any of these rights or have any questions or concerns regarding your privacy, please contact us

using the information provided in the "Contact Us" section below.

#### **9. Changes to the Privacy Policy**

We may update this Privacy Policy from time to time to reflect changes in our practices or applicable laws. Any updates will be posted on this page. We encourage you to review this Privacy Policy periodically for any changes.

## **10. Contact Us**

If you have any questions, comments, or concerns regarding this Privacy Policy or our privacy practices, please contact us at:

The Flint Belfast

Address: 48 Howard St, Belfast BT1 6PG

Email: [book@theflintbelfast.com](mailto:book@theflintbelfast.com)

Phone: 02890 666400

Thank you for trusting The Flint Belfast with your personal information.